

Client Registration Form

Owner Details

| | |
|------------|------------------------------------|
| Name | Client Number: <i>(office use)</i> |
| Address: | |
| | |
| Postcode: | |
| Telephone: | |
| E-mail: | |

Dog Details

| | |
|----------------|-------------------------|
| Name: | Vaccinated: Yes or No * |
| Breed: | Vac. Expiry Date: |
| Sex: | Insured: Yes or No * |
| Colour: | Ins. Company: |
| Date of Birth: | Policy No: |

Veterinary Details

| | |
|---|------------|
| Practice: | Vets Name: |
| Address: | |
| | |
| Postcode: | |
| Telephone: | |
| E-mail: | |
| Summary of dogs condition: (injury/condition)(areas of caution) | |
| | |
| | |
| Is the dog on medication: Yes or No If so please advise | |
| | |
| In your opinion is the dog named above in a suitable state of health to undergo hydrotherapy: Yes or No * (delete as appropriate) | |
| | |
| Vet Signature: | Date: |
| <u>Declaration</u> You declare that you are the legal owner/s of the dog named above and that the information shown on this form is correct. Further you have read and fully accept the terms and conditions overleaf. | |
| Owners Signature: | Date: |

TERMS AND CONDITIONS

1. Whilst every care is taken of the dogs undergoing treatment and in the maintenance of the water and equipment, all dogs receive hydrotherapy treatment at their owner's risk.
2. Dogs should be fully vaccinated and certificate is to be produced if requested.
3. Pool4Paws reserves the right to refuse treatment of any dog.
4. Dogs will not be treated without prior authorisation of their veterinary surgeon.
5. Dogs with Infectious or contagious conditions will not be treated until the condition is clear.
6. Bitches in season will not be able to attend sessions until their season has finished.
7. Owners are required to notify pool4paws if, during a course of treatments, the dog's injury or condition worsens, or if the veterinary surgeon advises hydrotherapy is to be stopped or suspended.
8. Owners are requested not to feed their dog for at least 3 hours prior to attending an appointment, and to ensure the dog has emptied its bowels before arriving. A surcharge of £10 will be made for dogs that defecate in the pool.
9. When not undergoing treatment all dogs must be kept under control and must always be on a lead.
10. All treatment courses, including those to be part of an insurance claim, must be paid for in advance. Individual sessions must be paid for on the day of treatment.
PLEASE NOTE: Discounts and special offers do not apply when sessions are subject to an insurance claim.
11. Session fees will be charged in full if an appointment is broken or cancelled without 24 hours notice.
12. It is the owner's responsibility to poop-a-scoop after their dogs, whilst on the premises and its surrounding environment. Poop-a-scoop bags are available on request.
13. Pool4Paws reserves the right to use photos and video footage taken during sessions.
14. Children under 16 years of age are not allowed in the hydrotherapy area, but are allowed to watch from reception.
15. Pool4paws cannot be held responsible for any loss or damage to vehicles or personal property whilst on the premises.
16. Owners are requested not to bring other dogs into the centre other than those being treated at pool4paws.

I accept all the terms and conditioned mentioned above

Name..... Date.....

Signature.....